Cuties.ai Ltd.

NON-REFUNDABLE POLICY

Due to the costs associated with running our GPU infrastructure and the nature of our services, we do not offer refunds for subscription fees or transactions unless required by applicable consumer protection laws.

FREE TRIAL OPTION

We believe in providing users with the opportunity to test our services before making a purchase. Therefore, we offer a free trial period for users to explore and evaluate the functionality and features of our platform. This allows users to make an informed decision regarding their subscription purchase.

USER RESPONSIBILITY

It is the responsibility of users to carefully evaluate our services during the free trial period to determine if they meet their needs and expectations. If users choose to proceed with a subscription after the free trial, it indicates their satisfaction with the service and their understanding of our non-refundable policy.

SUPPORT AND ASSISTANCE

We are committed to providing support and assistance to our users during their trial period and after subscription. If users have any questions, concerns, or technical difficulties, our support team is available to provide guidance and resolve any issues they may encounter.

CHANGES TO THE REFUND POLICY

We reserve the right to update or modify this Refund Policy from time to time. Any changes will be effective immediately upon posting the updated policy on our website.

CONTACT US

If you have any questions or require further clarification about our Refund Policy, please contact our support team here. We are dedicated to assisting users and addressing any concerns promptly and responsively.

Please note that this Refund Policy does not affect any rights or remedies you may have under applicable consumer protection laws.

This Refund Policy ensures that Cuties.ai Ltd. provides a clear and fair approach to handling subscription fees and transactions, while maintaining high standards of user support and compliance.